

JOSHUA LEON MAGNO

Senior Experience Researcher

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Skills

Research

Roadmap design and construction
User interviews
Usability testing
Results & insights presentation
Data analysis
Cross-team collaboration
Translate research to action
Adaptive research approach

Design

UX & UI design
Interaction design
Low/high-fidelity design solutions
Prototyping
Inclusive & need-based design

Tools

UserTesting & UserZoom
Mural & Miro
Figma, Adobe XD, & Sketch
Airtable
Optimal Workshop
FlowMapp
Procreate

Experience

EPAM Systems

Sr Experience Designer
Jan '22 - Present

Led research roadmapping & strategy, cross-team collaboration, user & stakeholder interviews, usability & resonance tests, and co-creation workshops, driving user-centric design for diverse clients in travel, banking, and health.

The Vitality Group

Lead Product Designer
Oct '17 - Jan '22

Defined, designed, and iterated on B2B features, leading usability testing and client presentations to ensure successful feature implementation.

The MAAFA Redemption Project

Product Designer
Aug '20 - Dec '20

Spearheaded redesign strategy and research to drive increased traffic, knowledge, and donations to nonprofit website.

Code Platoon

UI Designer
Apr - May '17

Researched branding and designed responsive website as an exercise for dev students to code.

Flatiron School

UX + UI Designer
Jan - Apr '17

Leveraged local client projects to learn and apply UX/UI best practices, driving improved mobile app and website experiences via user-driven redesigns and collaborative decision-making.

Education

Circuit Stream

Jan - Sep '21

C#, Development, + IxD/Prototyping in Unity

Nielsen Norman Group

Feb '20

UX Management Certification

Flatiron School

Oct '16 - Apr '17

UX + UI Design Certification

Bowdoin College

Aug '07 - Jun '11

Bachelor's in Neuroscience & Theater

